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# Sheena Van Dyk

Kabir Ahmed (T00693941), Youssef Amouri (T00683792)

Emmanuel Morris-Odubo (T00676004), Adedoja Victor (T00657777)

Kunal (T00694982)

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## **Executive Summary**

AquaCa Inc. is a pioneering hydration solutions company and is dedicated to fostering healthy habits in personal and social contexts. Its quintessential product is the AquaPal, a smart water bottle designed to revolutionize hydration practices and discourse. The company's mission is centered around encouraging wellness within personal and relational contexts.

The AquaPal stands out with its innovative features, blending hydration recommendations, scheduled reminders, and electrolyte content detection. However, what truly distinguishes The AquaPal is its social connectivity reminiscent of the social media app, BeReel, creating a unique network of "AquaPals." These connections allow users to share their hydration progress in real-time, mimicking the way Spotify displays friends' music choices and tastes. The AquaPal functions as a knowledgeable coach, providing information on hydration, vitamins, and supplements, while also offering encouragement for users to embrace a healthier lifestyle, through both hydration and socialization habits.

The AquaPal is strategically tailored for individuals with high affinity for and involvement in social situations. This ranges from catering to families, students, and young adults for everyday use, to professionals in both sports and communal office settings for more professional and operational integration. With a focus on creating meaningful connections, AquaCa Inc. aims to enhance hydration practices in diverse social situations.

AquaCa Inc. was founded of Kabir and Victor, visionaries dedicated to promoting well-being through innovative hydration solutions. Their passion and commitment drive AquaCa Inc.'s mission to redefine the way individuals engage with their health and the well-being of those around them.

The AquaPal transcends traditional water bottles by not only serving as a personal hydration assistant but also as a social companion and agent. Its social features enable users to stay connected with friends and loved ones globally, fostering a community that encourages and celebrates healthy habits.

The AquaPal product line is designed to eventually include 3 kinds of smart bottles with different feature combinations (this is elaborated on under Product in the Marketing Mix section). However, in the initial stages of the AquaPal movement, the standard version (consisting of the hydration info and social features alone) will be moved through the development and launch stages. It will then be monitored in the market for 2-5 fiscal year cycles and the other two versions will be launched only after KPIs indicate sustainable success.

#### **Main Marketing Goals**

- Establish AquaCa Inc. as a leading and innovative player in the smart water bottle market with strategic positioning of the AquaPal.
- Capture significant market share within the targeted demographics.
- Foster active engagement among AquaPal users, promoting a sense of community and accountability.
- Drive sales and revenue through detailed effective marketing strategies and implementation controls.

The major point of AquaPal is that it is not just and advent of a product but a lifestyle—a commitment to well-being that transcends individual habits to embrace the collective journey towards a healthier, more connected world.

# **Business Description**

#### **Mission Statement**

AquaCa's mission is to lead the charge in redefining hydration practices for a healthier, more connected world. Rooted in innovation and fueled by a commitment to well-being, we strive to create meaningful, lasting habits in personal and relational contexts. Starting specifically in British Columbia, Canada, we aim to revolutionize how individuals approach hydration, with a vision to Hydrate Canada first, and ultimately extend our positive impact globally.

AquaPal envisions a future where hydration is not just a routine, but a lifestyle celebrated globally and shared tot. By seamlessly integrating technology and wellness, AquaPal aims to be the trusted companion for individuals and communities, inspiring a paradigm shift towards healthier living and social rejuvenation. Our vision is to be the catalyst for positive change, making hydration not just a necessity, but a joyful and connected experience between people worldwide.

#### Goals:

- 1. Market Leadership: Establish AquaPal as the market leader in smart water bottles in Canada within the next 5 years.
- 2. User Engagement: Achieve a 60% user engagement rate with the AquaPal app's social features within the first year.
- 3. Global Expansion: Be poised to develop a strategic plan for global expansion, entering at least three international markets after first 3 years.
- 4. Brand Recognition: Attain a brand recognition/association level with smart water bottles of 70% within the target demographics through targeted marketing campaigns.
- 5. SmartCap Integration: Ensure more than 90% user adoption of SmartCap technology within the first six months of product launch.
- 6. Partnership Integration: Begin to establish partnerships for AquaPal integration in office spaces, targeting communally working professionals.
- 7. Professional Sports Collaboration: Explore collaborations with professional sports teams and leagues, integrating AquaPal into training regimens.

### **Business Summary**

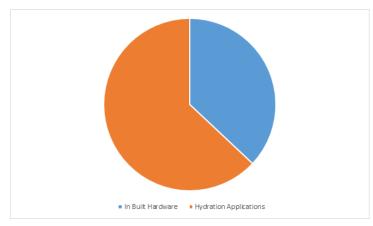
AquaPal is not just a smart water bottle; it's a lifestyle companion. With features designed to inform, encourage, and connect, AquaPal stands at the intersection of technology, wellness, and community. The SmartCap, a key technological innovation, eliminates the need for constant app access, providing users with concise, real-time data immediately. The primary market segment being targeted at first are families, students, young people, and working (scheduled) professionals within the scope of British Columbia. In subsequent years, other provinces in Canada will be targeted in marketing efforts. Potentially, the AquaPal can be positioned in the context of professional and semi-professional sports in training regimens, and dynamic, measured rehydration and supplement intake monitoring. The potential of this market will be explored in the future upon a successful run of the standard version.

#### **Competitive Advantages**

#### Characteristic advantages

AquaPal's SmartCap sets it apart, simplifying user interaction and enhancing convenience. It will eliminate the need for users to rely on and consistently consult a third-party app allowing for more seamless and hassle-free everyday use of the bottle. The total market value of smart hydration is dominated mostly by applications and software. The AquaPal captures some of this aspect as well with integration of the SmartCap.

Smart Water Bottle Market, By Component, 2020 (%)



(Smart Water Bottle Industry Outlook,

2023)

The "AquaPals" network fosters an intimate local and global community, differentiating AquaPal from conventional water bottles. This makes the bottle almost more comparable to a social media platform than any old hydration assistant and "water holder".

While primarily tailored for families, students, and working professionals, AquaPal's adaptability extends to B2B integrations for office spaces and potential partnerships in professional sports. The bottle can, as a result, compete in multiple arenas on the enduring basis of its core health and social benefits.

### 2.4.2 Brand Equity Opportunities:

- Positioned as a lifestyle brand, emphasizing its role as a coach, friend, and global social connector.
- Establish-able as an authority in wellness, offering not just a product but a comprehensive approach to a healthier lifestyle.
- Encourages user engagement through the AquaPal app, creating a global community that celebrates and supports each other's well-being journey.

AquaPal provides not just hydration reminders but also valuable insights into vitamins, supplements, and electrolytes. This can be a key benefit for sporting situations especially at the semi-professional and professional levels where data and analytics play a large role in training.

# Situation analysis

#### **Industry Analysis**

The smart water bottle industry is experiencing steady growth, driven by increasing awareness of health and wellness. This had been a trending case since the advent of the COVID-19 pandemic that begun in the tail end of 2019. Health and sustenance suddenly burst to the forefront of popular thought and talk especially in social media spaces. This is a trend that has lingered since the pandemic slowly phased out mid 2022. As a result, in 2022, the industry size was estimated to be valued at over US\$ 31 billion with projections indicating continued expansion (Verghese, 2021).

The market is witnessing robust growth, fueled by the integration of technology into everyday wellness practices. The demand for smart water bottles is expected to increase as consumers prioritize health-conscious choices and seek innovative solutions for hydration. The market value is projected to reach over 34 million at a compound annual growth rate of  $\sim 11\%$  (Verghese, 2021).

Consumers are increasingly seeking multifunctional hydration solutions that go beyond traditional water bottles. There is a growing demand for products that provide real-time insights into hydration, personalized recommendations, and social connectivity features. It is also important to acknowledge that one of the biggest factors hindering the mass adoption of smart water bottles is the battery life (*Global industry analysis and forecast*, 2023). This is an area that may well get better with the maturation of the smart bottle industry and its respective required technology, however.

Competition may be fierce in the North American market for smart water bottles as it is projected that 49% of the formerly mentioned market growth will come from to this area (Technavio, 2022).

Manifested on products like smartwatches, there is an enduring trend, both in fashion and in general user-information interfacing, towards simplified, on-the-go information. Omni-channels are becoming popular and the centralization functions in technology is increasingly prevalent (e.g., Apple/Google Pay) The metal types of smart bottles are most prominent in the market, seconded by polymer compositions (*Smart Water Bottle Industry Outlook*, 2023).

Modern customers are not only are attracted to, but need products that offer social features, creating a sense of community and accountability. The market is moving towards holistic wellness attributed not only to physical upkeep, but also mental and social sustenance. The current social media landscape encourages the prioritization of self-care and social circle building for the sake of mental health.

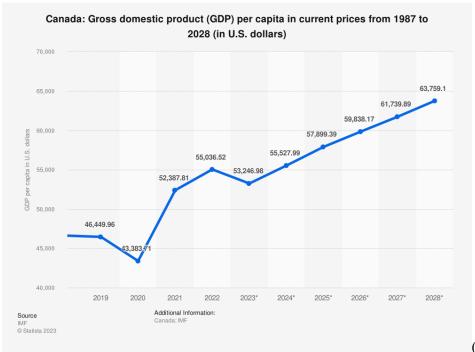
Global increases in disposable income are currently driving customer acceptance and adoption of smart water bottles. Exponential improvements in technology and the recent uptick in growth of GDP per capita, both globally and within Canada, also add to this effect (Verghese, 2021).

**Snapshot of Global Smart Bottle Market** 



(Global industry analysis and forecast, 2023)

Canada: GDP Per Capita (truncated 2018 – 2029)



(O'Neill, 2023)

### **Strengths:**

- Innovative SmartCap technology.
- Comprehensive hydration and wellness features.
- Global social connectivity fosters community engagement.

#### Weaknesses:

- Potential consumer resistance to adopting new smart technologies.
- Initial costs associated with technology development and integration are high.
  Financing may be steep in the beginning due to hard-to-predict inventory requirements, technology licensing and distribution infrastructure set up.

#### **Opportunities:**

- Growing market for health and wellness products.
- Social media technology maturation and somewhat disillusion.
- Collaboration opportunities in professional sports.

#### **Threats:**

- Intense competition from established and emerging smart water bottle brands.
  Market and mind-share real estate already saturated.
- Rapid technological advancements leading to obsolescence and rising production costs.
- Potential economic downturn affecting consumer optimism and spending.

### **Competition Analysis**

### **Current Market Segments by Features**

The following are the most common features of leading brands and products in the smart water bottle industry.

- Hydration tracking and reminders.
- Self-cleaning features.
- Advanced Insulation
- Nutritional insights and recommendations.

(Smart Water Bottle Industry Outlook, 2023)

Competitors offer varying degrees of hydration tracking, but few provide the comprehensive integration of hydration, and social connectivity offered by AquaPal. The smart water bottle market can be segmented by the market size of each prominent feature.

Market Shares (Revenue, Growth, Targeted Markets):

While detailed information is not available with regard to market share of each market player, the following qualitative intel has been gathered that prove useful in judging market positions and potential competition with AquaPal.

- HidrateSpark PRO: Strong brand association with smart bottles, particularly in the hydration tracking segment. This seems to be the first brand that springs to mind for most customers within the market. It is also the most highly touted in articles and reviews. The HidrateSpark has even received cosigns from Apple and been featured for sale previously in brick-and-mortar and online Apple stores. The bottle has also been integrated to be compatible with Apple Health (Verghese, 2021).

- Gatorade Smart GX: Rapid growth in the realm of sporting and athletics. This is especially due to the established brand equity that Gatorade enjoys in the professional sports world. This will factor into how the AquaPal will be marketed and positioned in a professional sports context for the sake of exploiting the presence of a potential market segment that could suite the innovative aspects of the bottle (Martindale & Kinney, 2023).
- Philips GO Zero: Dominant position in the battery capabilities and self-cleaning and sustenance areas. As battery life is a big concern in the industry, Philips have been able to be the innovative leader in that sense and as a result have enjoyed some of the brand association that comes with that. The brand has leveraged this into something of a sustainable market share within this industry (Martindale & Kinney, 2023).

#### **Company Analysis**

In line with industry standards, AquaPal offers essential hydration tracking and reminder features to ensure users meet their daily water intake goals. The social connectivity feature enhances user engagement by connecting AquaPal users worldwide, fostering a sense of community. Additionally, AquaPal provides valuable nutritional insights and recommendations, aligning with the broader trend of wellness-conscious consumer preferences. These features position AquaPal competitively within the smart water bottle market, meeting the fundamental expectations of health-conscious consumers.

AquaPal takes innovation a step further with its SmartCap technology, providing users with on-the-go information in a manner akin to the display configuration of a smartwatch. This innovative feature simplifies user interaction, eliminating the need for constant app access. AquaPal distinguishes itself by offering a comprehensive integration of hydration, social connectivity, and nutritional aspects. This holistic approach sets AquaPal apart as more than just a water bottle; it is a lifestyle companion committed to the overall well-being of its users. Moreover, AquaPal places a significant emphasis on creating a global community, connecting users not only through their wellness journey but also fostering meaningful connections across borders.

### **Customer Analysis**

### **Primary Segment:**

- 1. Families: AquaPal's primary audience comprises families seeking a holistic wellness solution. The product caters to individuals of all ages within a family setting, aligning with the collective approach to well-being that AquaPal promotes. Parents can keep track of and encourage each other about their hydration progress as well as kids. The same is true the other way around and even between siblings. The family connection that has been steadily lost since the advent of television will be slowly gained back in the mannerisms of the new generation in the form of this wholesome social media bottle.
- 2. Students and Young Adults: Positioned for students and young adults valuing social connectivity, AquaPal meets the dynamic lifestyle needs of this demographic. Its emphasis on community engagement resonates with the desire for connectedness among younger users. This demographic is typically the most engaged with social media as it is currently manifested. A product like the AquaPal would fit seamlessly into such a worldview.
- 3. Working Professionals: AquaPal extends its primary focus to working professionals, especially those in office spaces. The integration of wellness features into the workplace aligns with the health-conscious trends observed among professionals. The scheduling feature also fits well with individuals that are used to having daily tasks undertaking at the appropriate times. This bottle makes hydration prominent as one of those tasks, reminding them about how important it is to live out a healthy lifestyle.

#### **Secondary Segment:**

- 1. Health-conscious Individuals: Beyond the primary audience, AquaPal appeals to health-conscious individuals across various age groups. This segment values the product's comprehensive approach to wellness and the convenience it offers in meeting hydration goals.
- 2. Fitness Enthusiasts and Athletes: AquaPal caters to fitness enthusiasts and athletes, acknowledging their unique hydration and nutritional requirements. The product becomes an essential companion in supporting their active lifestyles.

Potential Audiences: Professional Sports Teams and Leagues: AquaPal identifies potential audiences in professional sports, targeting collaboration opportunities with sports teams and leagues. The product's integration into training regimens aligns with the specialized needs of athletes. Individuals in International Markets: With a global vision, AquaPal recognizes individuals in international markets as potential audiences. The product's emphasis on creating a global community aims to connect users worldwide, transcending geographical boundaries and fostering a shared commitment to well-being.

#### **Market Segmentation Analysis**

Demographic Segmentation: In analyzing the general market of smart water bottles, our focus spans a diverse range of age groups, with a particular emphasis on 17 - 28-year-olds (students and young adults), families, and professionals across various income brackets. There is a notable trend among individuals such as students, working professionals, and those leading an active lifestyle towards incorporating smart water bottles into their routines.

Geographic Segmentation: The global market for smart water bottles is showing promising growth, but AquaCa's initial market entry is strategically centered around North America, notably Canada with a

primary focus on British. This decision is rooted in the desire for AquaCa do develop and maintain a Canada-to-the-world brand association and a homegrown nature. Also, as previously indicated, there has been a leading and significant increase in the adoption of smart water bottles in the region.

Psychographic Segmentation: Psychographic segmentation within the general market targets individuals who prioritize a healthy lifestyle and seek convenient wellness solutions. Insights AquaCa's concept test and initial full screen has revealed a pervasive preference in potential customers for products that not only meet hydration needs but also align with broader wellness goals. This includes consumers valuing social connections and holistic well-being.

Behavioral Segmentation: Behavioral segmentation is crucial for understanding the occasions and benefits sought by consumers in the smart water bottle market. Research suggests that consumers are drawn to smart water bottles for everyday hydration needs, fitness-related activities, and outdoor pursuits [cite relevant sources]. Features such as real-time hydration tracking, social connectivity, and personalized wellness insights are identified as key drivers as well.

### **Target Market Segments**

#### 1. Families:

AquaPal identifies families as a primary target market, recognizing the intrinsic value of holistic wellness within a familial setting. Families, consisting of diverse age groups and individuals with varying wellness needs, find AquaPal's comprehensive features appealing. The product caters to parents seeking a unified solution for their children's hydration needs and their own. AquaPal's emphasis on creating a global community aligns with the familial spirit, fostering connections not only within households but also extending to a broader network. This primary focus stems from the understanding that by addressing the varied wellness requirements of families, AquaPal can become an integral part of their daily lives, promoting a shared commitment to well-being.

#### 2. Students and Young Adults:

AquaPal extends its focus to students and young adults, recognizing the unique lifestyle preferences of this demographic. Young adults often prioritize social connectivity and convenience in their wellness choices. AquaPal's social engagement features resonate with students seeking a sense of community and encouragement in their wellness journey. Additionally, the innovative SmartCap technology caters to the on-the-go lifestyle commonly embraced by this demographic. The initial target in Canada reflects the cultural and lifestyle trends prevalent among students and young professionals in the country. By appealing to this tech-savvy and socially connected group, AquaPal aims to establish itself as an essential accessory for the dynamic lives of students and young adults.

### 3. Working Professionals and businesses:

Working professionals, especially those in office spaces, constitute a strategic target market for AquaPal. The integration of wellness features into the workplace is based on the understanding that professionals increasingly prioritize health and well-being in their daily routines. AquaPal becomes a valuable companion for professionals seeking convenient and accessible solutions to maintain optimal hydration levels and receive personalized wellness insights. The focus on Canada initially recognizes the cultural and workplace trends within the country. AquaPal

envisions partnerships with businesses to integrate its products into office spaces, aligning with the rising trend of employers investing in employee well-being. By addressing the unique needs of working professionals, AquaPal aims to position itself as an essential tool for maintaining wellness amidst demanding work environments.

#### 4. Health-conscious Individuals, Fitness Enthusiasts, and Athletes:

Beyond the primary and secondary target markets, AquaPal caters to health-conscious individuals across various age groups, recognizing the broader appeal of its comprehensive wellness features. The product's emphasis on hydration tracking, social connectivity, and nutritional insights positions it as an attractive choice for those actively seeking a holistic approach to well-being. Fitness enthusiasts and athletes, with specific hydration and nutritional requirements, form a niche yet vital segment. AquaPal acknowledges the need to provide tailored solutions for this audience, supporting their active lifestyles. The targeting of health-conscious individuals and athletes aligns with the broader market trend towards wellness-focused products and the growing awareness of the interconnection between hydration and overall health.

#### 5. Professional Sports Teams and Leagues:

AquaPal identifies professional sports teams and leagues as potential audiences, recognizing the unique collaboration opportunities in the sports industry. The product's integration into training regimens aligns with the specialized hydration and wellness needs of athletes. By establishing partnerships with sports organizations, AquaPal aims to position itself as an essential component in the pursuit of peak performance. This strategic targeting stems from the understanding that the sports industry values technological innovations that contribute to the well-being and performance optimization of athletes. AquaPal aspires to be a trusted partner in the professional sports sector, promoting hydration as a fundamental element of athletic excellence.

#### 6. Individuals in International Markets:

With a global vision, AquaPal recognizes individuals in international markets as potential audiences. The product's emphasis on creating a global community reflects the company's commitment to transcending geographical boundaries and fostering connections worldwide. While the initial market entry focuses on Canada, AquaPal acknowledges the potential for expansion into diverse international markets. The global targeting aligns with the product's social connectivity features, encouraging users from different cultures and regions to share their wellness journeys. AquaPal envisions becoming a symbol of global wellness, connecting individuals across borders, and contributing to a shared commitment to healthier lifestyles.

# **Market Positioning and Innovation**

AquaPal positions itself at the forefront of the smart water bottle market by pioneering a paradigm shift in how individuals approach hydration and overall well-being. Our mission is rooted in transforming AquaPal from a mere product to an indispensable lifestyle companion, one that seamlessly integrates technology, social connectivity, and holistic wellness. In a landscape saturated with conventional water bottles, AquaPal stands out by not just meeting but exceeding consumer expectations through its innovative SmartCap technology, comprehensive hydration tracking, and a community-building approach.

As a market leader, AquaPal innovates by redefining the narrative surrounding hydration. The SmartCap technology, akin to a smartwatch's display configuration, signifies our commitment to simplifying user interaction and enhancing accessibility to real-time information. AquaPal's positioning is not solely as a water bottle but as a coach, a friend, and a social connector. By integrating hydration, social connectivity, and nutritional insights, we transcend the boundaries of conventional smart water bottles, offering a lifestyle solution that addresses the diverse needs of families, students, professionals, and athletes. AquaPal's innovative approach lies in creating a product that not only meets market demands but also anticipates and exceeds the evolving expectations of consumers, positioning us as trailblazers in the intersection of technology and wellness.

# **Marketing Mix**

#### 1. Product:

AquaPal offers a diversified product line to cater to varying consumer needs and preferences. Each bottle will be made with a combination of stainless steel (for the body) and a polymer and silicon composition on the cap for integration of the SmartCap. The Pro version stands at the pinnacle, also, potentially, featuring solar panel charging supplementation in addition to the all-inclusive smart features. The Standard version caters to consumers seeking hydration tracking and "AquaPals" social connectivity. Finally, the Kids Friendly version, designed for younger individuals, boasts simplicity in design and functionality. All versions uphold the same brand message of holistic wellness, technology integration, and global connectivity. The three-tier product line ensures accessibility to all targeted segments with their respective needs being met by the corresponding features.

#### 2 Price

AquaPal adopts a tiered pricing strategy to accommodate diverse consumer segments. The Pro version, encompassing advanced features including solar panel charging, positions itself at the highest price point. The Standard version, offering core hydration and social connectivity features, is moderately priced below the Pro version. The Kids Friendly version, tailored for younger audiences, maintains the lowest price point. All three versions align with the mid-point benchmark of \$150, ensuring competitive pricing within the smart water bottle market. This pricing strategy aims to strike a balance between affordability and value, leveraging market trends and consumer expectations, mirroring industry benchmarks such as the HydrateSpark Pro and GRAYL Ultra press Titanium, which represent the averaged pricing extremes at price points of \$90 and \$200 respectively.

#### 3. Promotion:

AquaPal's promotion strategy centers on creating a cohesive brand message through endorsements, online advertising, and event marketing. Influencers, athletes, and artists will be strategically chosen to endorse AquaPal, fostering a connection between the product and an active, wellness-centric lifestyle as well as a fun-loving social catalyst. Online advertising will be employed judiciously, focusing on targeted platforms to reach AquaPal's diverse audience. The concept of a point system integration in the future will incentivize user engagement and loyalty. This would be done with fitness and social partners such as Peloton. Additionally, AquaPal will leverage YouTube influencers, with an emphasis on owning its YouTube channel for authentic

and informative content. Event marketing, including social and fitness events hosted by AquaPal, will enhance brand visibility, engaging with consumers in-person and online.

#### 4. Place (Distribution):

AquaPal adopts a phased distribution strategy, initially focusing on online sales to establish a strong digital presence. The product will be available on the company's website, emphasizing a seamless and user-friendly online shopping experience. Influencers and strategic partnerships will drive initial online sales. As AquaPal gains traction, it will progressively expand into retail outlets, ensuring a multi-channel approach. This phased approach aligns with successful brands like Fashion Nova and Prime, capitalizing on the influence, reach and omnipresence of online platforms. AquaPal's global vision will guide its expansion into international markets, further strengthening its position as a leading smart water bottle brand.

AquaPal's marketing mix is designed to consistently convey a brand message of holistic wellness, technological innovation, and social connectivity.

## **Product Development**

Currently in the alpha testing phase, the AquaPal product is progressing through the crucial stages of manufacturing and development. In the absence of a physical prototype at this early stage, the emphasis lies on the creation of a virtual prototype. Utilizing advanced computer-aided design (CAD) software, the virtual prototype will provide a detailed and dynamic representation of AquaPal's physical attributes, features, and functionalities. This approach allows for meticulous examination and refinement of the product's design, ensuring that it aligns precisely with the intended specifications. The virtual prototype serves as a foundational step before transitioning to the physical prototype for further testing.

As the virtual prototype evolves into a physical prototype during the alpha testing phase, AquaPal undergoes rigorous usability testing. This phase involves assessing the product's functionality, user interface, and overall user experience. A select group of individuals, including potential end-users, participate in hands-on testing to identify any design flaws, operational challenges, or areas for improvement. Usability testing is integral to refining the product's design and functionality, ensuring that it aligns seamlessly with user expectations. Feedback collected during this phase informs iterative design modifications, creating a user-friendly and efficient final product.

AquaPal places paramount importance on safeguarding its intellectual property during the alpha testing and subsequent phases. This involves pursuing legal protections such as patents and trademarks. Patents will be sought to secure the innovative features and technologies embedded in AquaPal, preventing unauthorized replication by competitors. Trademarks will be employed to protect the brand identity, logo, and any distinctive elements associated with AquaPal. This proactive approach to intellectual property protection is essential for maintaining a competitive edge in the market and preserving AquaPal's unique innovations. The legal safeguards implemented during the alpha testing phase lay a foundation for securing AquaPal's position as a leader in the smart water bottle industry.

Recognizing the importance of customer support in the product's success, AquaCa provides specialized training to its customer support teams. This includes equipping support representatives with in-depth knowledge of AquaPal's features, troubleshooting procedures, and frequently asked questions. This internal preparation ensures that customer support can provide efficient and accurate assistance to users

during the alpha testing phase and beyond. Additionally, customer feedback gathered by support teams contributes to the iterative improvement of AquaPal.

AquaCa conducts internal marketing initiatives to generate excitement and engagement among its employees regarding AquaPal. This may include internal contests, product-related events, and recognition programs to celebrate milestones achieved during the alpha testing phase. These initiatives not only foster a positive internal culture but also create a sense of pride and ownership among employees, translating into enthusiastic external brand advocacy.

## **Forecasting**

#### Pro Forma

Pro Forma Forecast Assumptions:

- Market Penetration: AquaCa aims for a gradual market penetration, starting with Canada and progressively expanding into international markets.
- Product Adoption: The forecast assumes a steady adoption rate, with increased sales as awareness and user satisfaction grow.
- Pricing Strategy: AquaPal's tiered pricing strategy, with the mid-point set at \$150, is competitive within the smart water bottle market.
- Marketing Impact: The effectiveness of marketing initiatives, including influencer endorsements and online advertising, contributes to customer acquisition.

The forecast considers the diverse target audience and their specific needs, aligning with AquaPal's three-tier product line. As the Standard version enters the market first, sales projections focus on its initial performance. With a mid-point pricing strategy and a competitive market range, AquaPal anticipates a steady increase in sales as brand awareness expands. The forecast acknowledges the need for effective marketing strategies to drive consumer interest, leveraging influencers, online advertising, and event marketing. Sales are projected to grow with a CAGR of around 10.3% mimicking the progressive growth of the market at large. The assumption here is that the proportion of AquaPal's initial market share will remain constant. This is a conservative forecast, however, the product of AquaPal's promotional strategies and future line extensions should guarantee some growth in market share proportion in the future.

Appendix A: Pro Forma Income Statement			Year		
	2024	2025	2026	2027	2028
Revenue					
Sales					
Units Sold (Less Returns & Allowances)	2110	2657	4567	8300	14047
Net Sales	\$316,500.00	\$398,521.46	\$685,007.06	\$1,244,997.42	\$2,107,011.08
Cost of Sales					
Beginning Inventory	\$0.00	\$44,500.00	\$6,642.02	\$11,416.78	\$20,749.96
Goods Manufactured	-\$150,000.00	-\$94,982.51	-\$233,110.45	-\$424,332.31	-\$716,703.92
Ending inventory	\$44,500.00	\$6,642.02	\$11,416.78	\$20,749.96	\$35,116.85
<b>Total Costs of Goods Sold</b>	-\$105,500.00	-\$43,840.49	-\$215,051.64	-\$392,165.57	-\$660,837.11
Gross Profit	\$211,000.00	\$354,680.97	\$469,955.42	\$852,831.85	\$1,446,173.97
Operating Expenses					
General Operating Expenses (GOEs)					
Salaries and Wages	-\$120,000.00	-\$144,000.00	-\$177,120.00	-\$221,400.00	-\$276,750.00
Office Rent	-\$24,000.00	-\$32,160.00	-\$43,094.40	-\$51,713.28	-\$82,741.25
Taxes	-\$14,770.00	-\$24,827.67	-\$32,896.88	-\$59,698.23	-\$101,232.18
Utilities	-\$4,800.00	-\$5,788.80	-\$5,838.49	-\$5,888.60	-\$5,939.14
Office Equipment	-\$3,360.00	-\$4,052.16	-\$2,335.39	-\$2,355.44	-\$2,375.66
Maintenance	-\$1,000.00	-\$1,008.58	-\$1,025.97	-\$1,052.62	-\$1,089.23
Total GOEs	-\$167,930.00	-\$211,837.21	-\$262,311.13	-\$342,108.17	-\$470,127.45
Promotion Budget					
Influencer	-\$25,000.00	-\$30,000.00	-\$36,900.00	-\$40,590.00	-\$50,737.50

-\$3,000.00

-\$50,000.00

-\$78,000.00

-\$3,600.00

-\$60,000.00

-\$93,600.00 -\$109,128.00

-\$4,428.00

-\$67,800.00

-\$5,535.00

-\$67,867.80

-\$113,992.80

-\$6,918.75

-\$73,297.22

-\$130,953.47

Advertising (social media)

**Total Promotion Budget** 

Event budget

# R&D Expenses

Software	-\$55,000.00	-\$55,472.08	-\$55,948.22	-\$56,428.44	-\$56,912.79
Hardware	-\$43,000.00	-\$43,369.08	-\$43,741.33	-\$44,116.78	-\$44,495.45
Total R&D	-\$98,000.00	-\$98,841.17	-\$99,689.55	-\$100,545.22	-\$101,408.24
<b>Total Operating Expenses</b>	-\$343,930.00	-\$404,278.38	-\$471,128.69	-\$556,646.19	-\$702,489.16
Net Operating Income	-\$132,930.00	-\$49,597.41	-\$1,173.26	\$296,185.66	\$743,684.80

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